



# MANAGED SERVICES GROUP DATA NOTIFICATION MANAGER (DNM)

## INTELLIGENT AND AUTOMATED DATA NOTIFICATIONS MANAGEMENT

Market Data change notifications create a unique challenge for Market Data Managers.

The West Highland **Data Notification Manager (DNM)** provides firms with the ability to identify the impact of Market Data Provider's content changes in their environment. Typically changes are disseminated to market data teams and end-users. Application owners don't have the time to review all changes or don't have the necessary tools to manage notifications. Leading to service disruptions and fee liable consequences.

West Highland, a leader in market data technology support services for over 18 years, recognizes these challenges and offers a Data Notification Manager service. This service greatly reduces the amount of time and effort required to process the plethora of weekly changes.

## FEATURES

### Data Notification Manager

An intelligent tool for automation of the management and distribution of system and data feed change notifications effectively and efficiently solves the problem of managing vendor notices while mitigating financial risk.

### Intelligent Management

Using an algorithm customized for each client's needs. The DNM identifies usage of each notification, based on client criteria.

### Searchable Functionality

West Highland's DNM allows Market Data Managers to search notifications by price impact, product, exchange, affected users, and more. This flexible approach provides a more convenient and precise way of executing the various DN's.

### End User Notification

WHSS's DNM provides managers the capability to send a discreet, separate email to the affected end-users / application owners. This organizes and simplifies the process.

### Calendar View

WHSS's DNM now provides you with a visual calendar to see all of your DN's as they occur.

### WHSS Proven Support

Market Data Managers using the DNM have the benefit and comfort in knowing that the WHSS industry leading process and support model for over 20 years are deployed.

## KEY BENEFITS OF DATA NOTIFICATION MANAGER

- Managed service allowing market data teams to focus on more strategic initiatives
- 24 hour support – all regions
- Greatly reduces time to reconcile notifications
- Mitigates financial risk for fee liability changes
- Establishes priority process for addressing notifications
- Direct drill down into actual vendor notification
- Flexible views – ability to sort / search on multiple criteria
- Manage map collect process & distribution (TR DACS)
- Consolidated View of all Vendor Notifications (TR, BB, ICE, Activ, and more soon)
- Show Value to your organization

ID	NAME	TITLE	ASSIGNED TO
DNM000001	Exchange FID Changes - XADP0000 Index Futures	Unknown	
DNM000002	Contract Changes - ICE/IBEX Exchange Futures and Derivatives	Unknown	
DNM000003	Exchange FID Changes - XADP0000 Index Futures	Unknown	
DNM000004	Exchange FID Changes - XADP0000 Index Futures	Unknown	
DNM000005	Exchange FID Changes - XADP0000 Index Futures	Unknown	
DNM000006	Exchange FID Changes - XADP0000 Index Futures	Unknown	
DNM000007	Exchange FID Changes - XADP0000 Index Futures	Unknown	
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DNM000009	Exchange FID Changes - XADP0000 Index Futures	Unknown	
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DNM000050	Exchange FID Changes - XADP0000 Index Futures	Unknown	

DATE	TITLE
10/01/2019	Exchange FID Changes - XADP0000 Index Futures
10/02/2019	Exchange FID Changes - XADP0000 Index Futures
10/03/2019	Exchange FID Changes - XADP0000 Index Futures
10/04/2019	Exchange FID Changes - XADP0000 Index Futures
10/05/2019	Exchange FID Changes - XADP0000 Index Futures
10/06/2019	Exchange FID Changes - XADP0000 Index Futures
10/07/2019	Exchange FID Changes - XADP0000 Index Futures
10/08/2019	Exchange FID Changes - XADP0000 Index Futures
10/09/2019	Exchange FID Changes - XADP0000 Index Futures
10/10/2019	Exchange FID Changes - XADP0000 Index Futures
10/11/2019	Exchange FID Changes - XADP0000 Index Futures
10/12/2019	Exchange FID Changes - XADP0000 Index Futures
10/13/2019	Exchange FID Changes - XADP0000 Index Futures
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10/17/2019	Exchange FID Changes - XADP0000 Index Futures
10/18/2019	Exchange FID Changes - XADP0000 Index Futures
10/19/2019	Exchange FID Changes - XADP0000 Index Futures
10/20/2019	Exchange FID Changes - XADP0000 Index Futures
10/21/2019	Exchange FID Changes - XADP0000 Index Futures
10/22/2019	Exchange FID Changes - XADP0000 Index Futures
10/23/2019	Exchange FID Changes - XADP0000 Index Futures
10/24/2019	Exchange FID Changes - XADP0000 Index Futures
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10/26/2019	Exchange FID Changes - XADP0000 Index Futures
10/27/2019	Exchange FID Changes - XADP0000 Index Futures
10/28/2019	Exchange FID Changes - XADP0000 Index Futures
10/29/2019	Exchange FID Changes - XADP0000 Index Futures
10/30/2019	Exchange FID Changes - XADP0000 Index Futures
10/31/2019	Exchange FID Changes - XADP0000 Index Futures

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